



Lynkwell Insure™

EV Charger Protection Plan

Backed by an A+ rated insurance company, Lynkwell Insure™ is coverage that goes beyond the standard short terms and limited scope of OEM warranties. Chargepoint Operators (CPOs) will enjoy all of the benefits of hosting chargers without any of the concerns.

Program Benefits

1

Backed by A+ Rated Insurance Company – Your coverage is underwritten by a top-rated insurer, ensuring long-term reliability and financial security

2

All-Inclusive Coverage – Parts, labor, and shipping are all covered

3

U.S.-Based, Human Team – Our support, development, and technician teams are real people, working locally in the U.S. to provide hands-on support throughout your EV station's lifecycle

4

Peace of Mind – Your chargers remain protected throughout your plan term

5

Hassle-Free Claims – A simple and efficient claims process ensures fast resolutions



**3 business day
service response time***

Program Basics

- 5 year coverage
- Coverage available in all 50 states and the District of Columbia
- Processing includes claims made under OEM warranty and Lynkwell Insure claims
- Covers mechanical and electrical issues, including power surges and accidental damage
- Shipping, labor, and parts are included in the price
- Onsite service occurs during normal business hours within 3 business days* of receipt and approval of claim

* Excluding holidays



Did you know?

- 1

Typical OEM warranties do not cover some common issues with your charger like accidental damage and power surge; normal wear and tear that limits functionality.
- 2

Lynkwell Insure covers a variety of damages so you don't have to worry about unexpected additional costs.
- 3

Customer contacts Lynkwell with an issue, who then Lynkwell files the claim with EVSTAR who then manages to coordination of resolution



Coverage Comparison

	OEM Limited Warranty	Lynkwell Insure Protection Program
Term	2-3 years	5 years
Coverage		
Mechanical & Electrical	✓	✓
Customer Care Support	✓	✓
Shipping Included	✓	✓
Repair of Unit	✗	✓
Replacement of Unit	✗	✓
Refurbishment	✗	✓
Accidental Damage	✗	✓
Power Surge	✗	✓

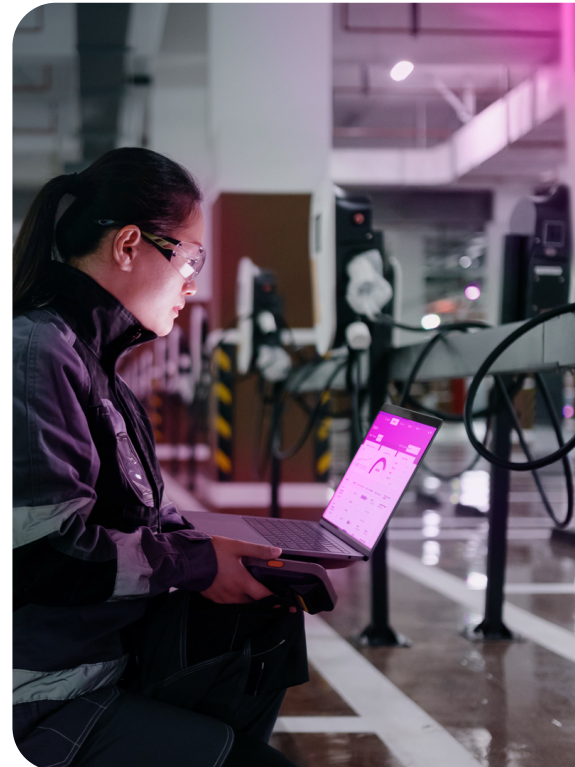
Replacement/Reimbursement Depreciation Schedule

Maximum liability for hardware covered by the program will not exceed the amounts outlined in the depreciation schedule below.

Contract Term	Retail Depreciation Value
Years 1 & 2	100% of Product Purchase Price
Year 3	85% of Product Purchase Price
Year 4	75% of Product Purchase Price
Year 5	65% of Product Purchase Price

We've Got You Covered

Lynkwell's curated catalog of hundreds of charging products is the single source that delivers comprehensive options. The Lynkwell Insure program provides additional protection across Lynkwell's entire hardware catalog.



Combine Lynkwell Insure with our Performance-Driven Software



Comprehensive Insights

Gain a 360° view of charger revenue, health, and performance through an intuitive dashboard, helping site hosts optimize operations and profitability

Real-Time Monitoring

Stay informed in real time with insights into station performance, allowing proactive decision-making and better site management

Flexible & Configurable

Ability to fine-tune your charger settings to match the uniqueness of site, drivers, and location needs

Seamless Interoperability

Works with all chargers in our extensive catalog, allowing site hosts the flexibility to deploy hardware that best fits their needs

Stay Connected

Multi-carrier SIM technology ensures higher connectivity uptime, keeping chargers online and reducing downtime

Leverage the latest tech

Ongoing access to new features like energy management, guest charging, session limits, and more



24/7 US-Based Support & Warranty Fulfillment

Round-the-clock support, remote diagnostics, automatic updates, and hassle-free warranty tracking

Legal Disclaimer:

Program details provided in this brochure and any Lynkwell Insure marketing asset are for informational purposes only and do not constitute a guarantee of any kind. Promotional materials are subject to change without notice and each customer's specific coverage will be dictated by the plan or offer purchased.

All USA-Based Team



Lynkwell's co-located hardware manufacturing, operations, software, support, and service team are proudly based in the U.S. Build America, Buy America (BABA) compliant options available.

lynkwell.com

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